

BlackRock Global Investor Pulse Survey

What's on the minds of investors?

Objectives

- ▶ Understand people's financial needs and priorities
- ▶ Take the pulse of people on a regular basis, **assessing** their **attitudes** towards savings and investments
- Learn about the people who have the best saving and investing habits

Scope

- ▶ Nationally representative sample of 27,500 people aged 25 to 74 years old across 20 countries*
- LatAm sample: 1.000 household financial decision makers in each Colombia, Brazil, Mexico, Chile





Fieldwork conducted online from August to September 2014

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*Sample per market is as follows: UK (2,000), Germany (2,000), Italy (2,000), France (1,000), Netherlands (1,000), Sweden (1,000), Belgium (1,000), US (4,000), Canada (1,000), Mexico (1,000), Colombia (1,000), Brazil (1,000), Chile (1,000), China (2,000), India (1,500), Japan (1,000), Taiwan (1,000), Hong Kong (1,000), Singapore (1,000)



Key findings



- Confidence in financial future exists despite economic concerns
- Asset allocation should align with financial goals
- Investing outside country lines: an opportunity for Colombians
- Retirement underfunded given future income expectations
- While largely untapped, advice is key

Part 1: Confidence in financial future exists despite economic concerns

Colombians are above the global average in financial optimism



Financial Optimism:

Confidence in financial future

84% Colombia

77% Brazil

69% Chile

65% Mexico



Colombia leads the most positive region surveyed

Question: Overall, which, of the following words best describes how you feel about your financial future? Positive: Confident, Optimistic, Hopeful, Certain, Comfortable;

Negative: Concerned, Nervous, Depressed, Pessimistic, Frustrated

BASE: Global (n=27500) Colombia (n= 1000)

Colombians are above the global average in terms of feeling in control of their financial futures



Financial Control:

67% Colombia

73% Brazil

59% Chile

59% Mexico

More of these respondents answered "completely in control" or "very confident/ somewhat confident" when asked how in control of their financial future and how confident they are in their ability to meet financial goals





55% In Control



Colombians and Brazilians lead the region in regards to feeling in control of their financial future, while Chileans fall behind

Question: To what extent do you feel in control of your financial future? Please use a scale of 1 to 5, where 1 means not at all in control and 5 means completely in control. BASE: Global (n=27500) Colombia (n=1000)

Greatest risks to Colombians' financial future

Cost of Living - over State of the Economy, Job Security and tax policies (not shown; 31%)

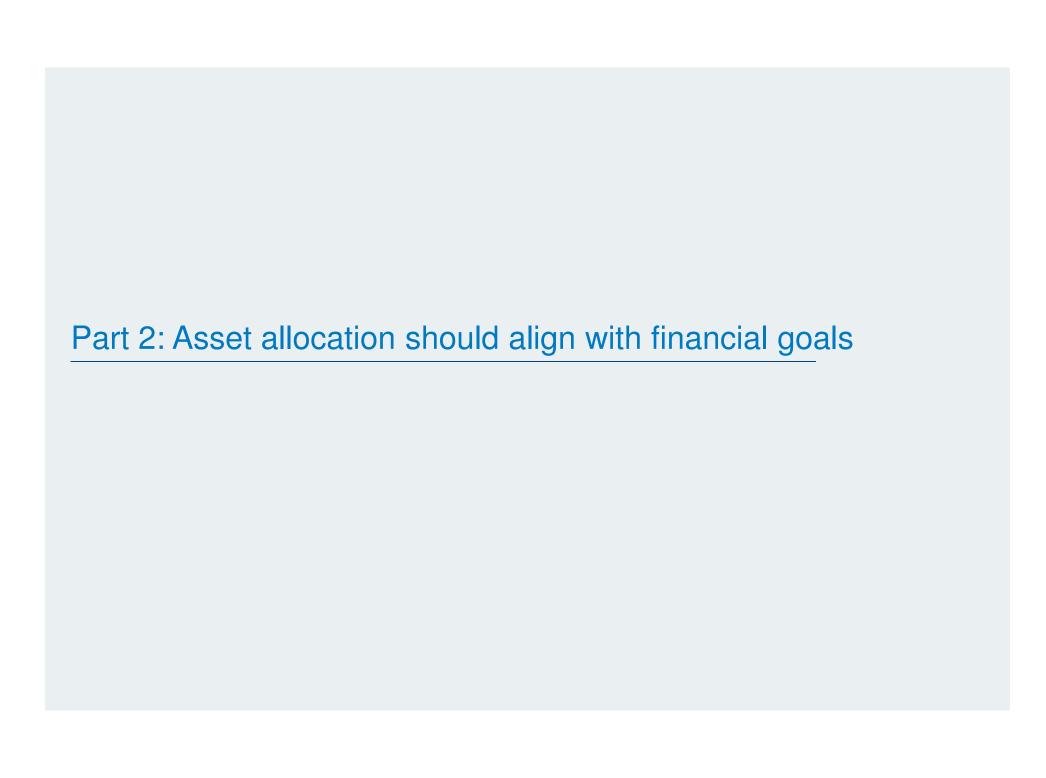




Main risks to financial future

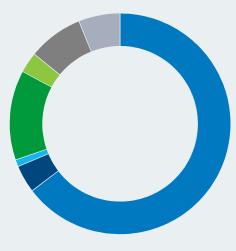


24% feel the economy and 33% feel the job market is getting worse



The Cash Conundrum: Colombians are holding more cash than they know they should be





Cash: 64%

Equities: 4%

Bonds: 1%

Investment Property: 13%

Alternatives: 3%

Life insurance products and mutual funds: 8%

Other: 6%

People hold far more cash than they think they should



Cash and cash-like insurance products dominate Colombian investments

Colombians intend to add more cash over the next year...



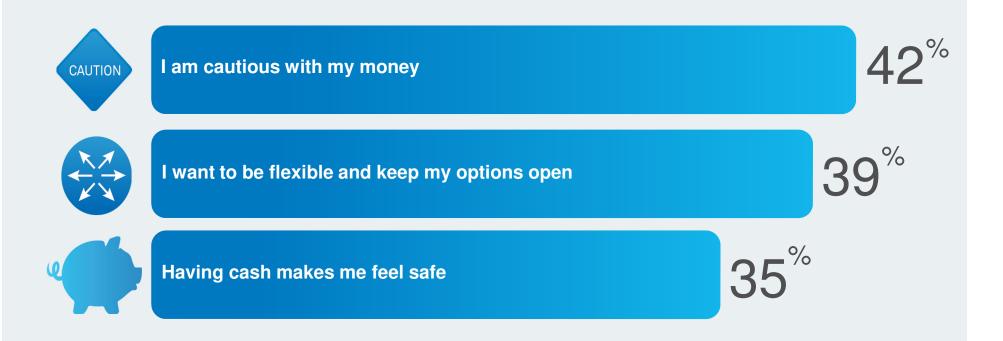
 $\begin{array}{c} \text{Add more money} \\ \text{Keep the same} \\ \text{26}\% \\ \\ \text{Take money out} \\ \text{3}\% \\ \\ \text{out} \\ \end{array}$

Question: For your cash deposits and savings accounts, over the next 12 months will you add more money, keep the same or take money out? BASE: those holding cash

Don't know

Why are Colombian investors holding cash?





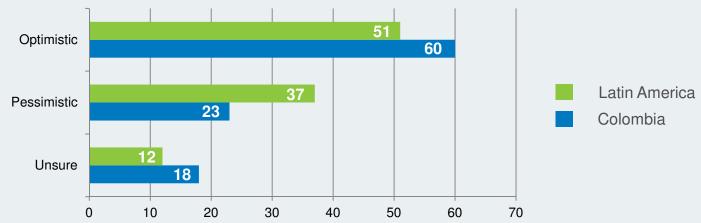
BASE: those holding cash

An opportunity for stocks?

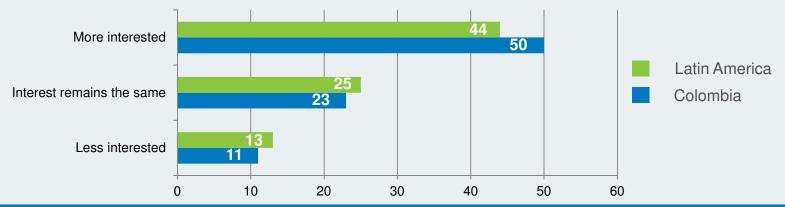


Like Latin America as a whole, Colombians are very confident in their stock market's future and many are interested in investing in stocks

How do you currently feel about the domestic stock market's likely performance over the next 12 months? (%)



Compared to 5 years ago, are you more or less interested in investing in stocks*? (%)



Colombians lead Latin America in optimism toward their stock market's performance (60%) and interest in stock investing (50%)

Note: Unsure and not interested are not shown



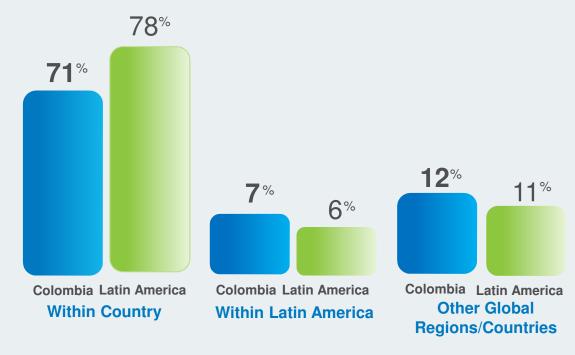
Part 3: Investing outside country lines: an opportunity for Colombians

A strong home bias exists in Colombia and Latin America

Only 18% of Colombians have investments outside of their country in Latin America or other regions representing 13% of their assets



In which of the following countries and regions do you currently have any investments*?



Based on those with investments - 86% of Colombia; 82% of Latin Americans



Unfamiliarity is a barrier to global investments



Regardless of what investments you currently have, how interested are you in holding investments such as funds in your own country vs. other global regions/countries?

Domestic 90% interested Other
Regions/Countries
54% interested

Based on a subset of respondents who said they were interested in investing in other regions/countries

Colombia & Latin America lead in eagerness to learn about investing



71% of Colombians say that they enjoy managing their investments

Agree: I am interested in learning more about investments



There is an opportunity for growing financial education and engagement in Colombia

Part 4: Retirement highly underfunded given future income expectations

Retirement savings underway in Colombia* – above the global average, Europe, United States and Canada

Colombians identify saving for retirement as a key priority











56%

Europe



69%

Asia



Greater China



United States



Canada

The percentage of those who have started saving for retirement in Colombia exceeds both Latin **American and Global averages**

Figures above based on those not retired



However, retirement highly underfunded given future expectations

The Retirement Income Gap



Expected retirement replacement incomes vary greatly within Latin America.

Colombian PreRetirees have saved
enough to only
independently fund
approximately years
of their retirement

PRE-RETIREES AGES 55-64	AMOUNT ALREADY SAVED	ANNUAL INCOME EXPECTED IN RETIREMENT	NUMBER OF FUNDED YEARS IN RETIREMENT
MEXICO	220,000	173,000	< 2
	PESOS	PESOS	YEARS
BRAZIL	6,250	67,000	< 1
	REAL	real	YEAR
COLOMBIA	9,050,000	11,793,000	< 1
	PESOS	PESOS	YEAR
CHILE	47,879,000	8,800,000	< 6
	PESOS	PESOS	YEARS

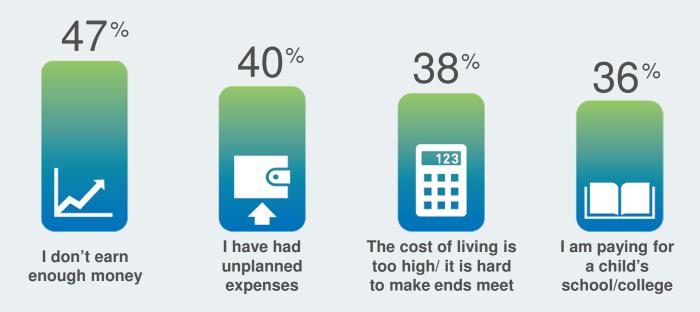
THE RETIREMENT INCOME GAP

Key impediments to saving for retirement

79% of Colombians find it is hard to save for retirement and keep up with daily expenses. Why?



Factors making it hard to save for retirement



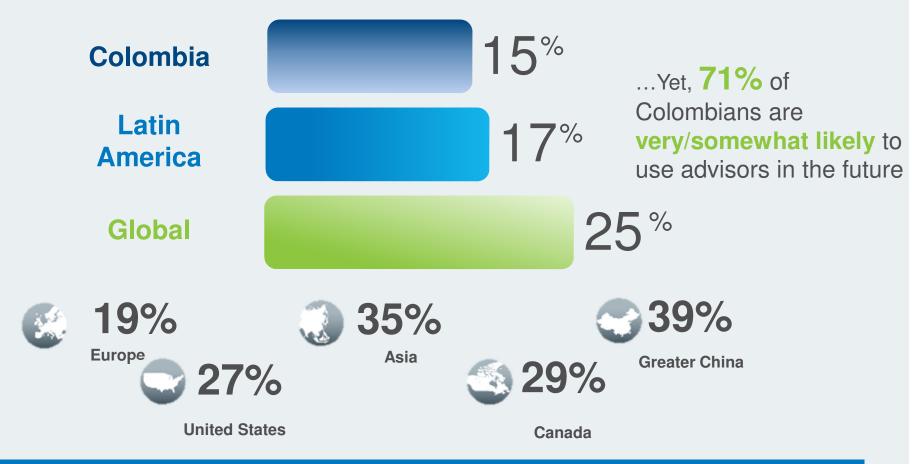
Given what costs could be by the time they retire, it is not surprising that 90% of Colombians are concerned they will not be able to live comfortably in their retirement. Latin Americans (84%) lead the globe (69%) and all other countries/regions surveyed in having this level of concern.

Based on those who are not retired



Colombia trails Latin Americans in terms of using financial advisors



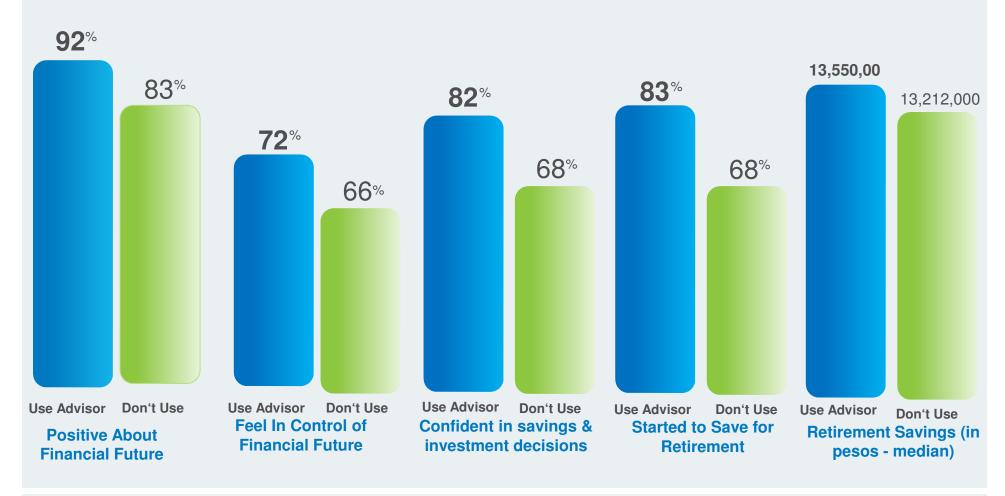


Mexico leads the region in the use of professional financial advisors, trumping Brazil's 18%, Colombia's 15%, and Chile's 13%

"Advised" Colombians are more confident and engaged and are more effective savers and investors



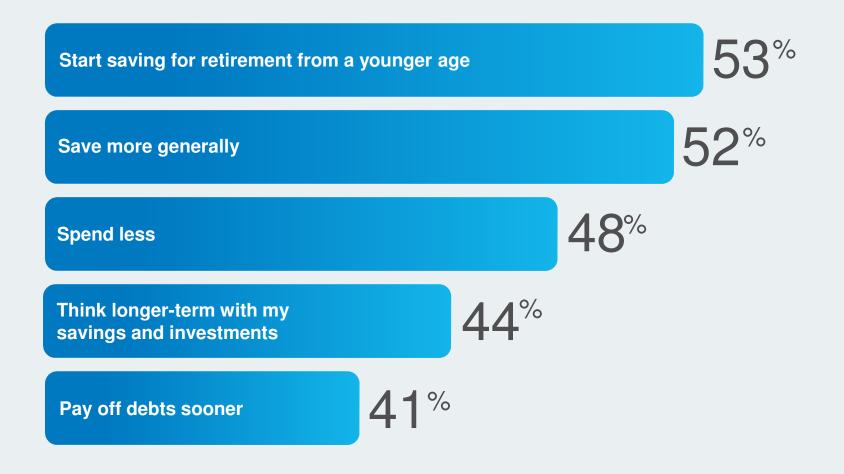
Advised Colombians are more likely to have started saving for retirement





What would Colombians advise their younger selves?







The conclusions are intended to provide an indication of the current attitude of a sample of Colombian investors to saving and investing and should not be relied upon for any other purpose.

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